Improving the Care and Management within Physician Group and Systems Settings for Persons Living with Chronic Pain

Link to Audio File of Conference Call: https://soundcloud.com/cafp_familydocs/cx2-request-for-proposal-qa/s-TUgeV

Introductions
Shelly B. Rodrigues, CAE, Deputy EVP, CAFP
Amy Nguyen Howell, MD, MBA, Chief Medical Officer, CAPG
Robert Kristofco, MA, Medical Education Liaison, Pfizer Independent Grants for Learning and Change

Quick overview of RFP
Our expectation is that applicants will have an identified need(s), a hypothesis illustrating that the proposed project will make a difference, a methodology to both implement the action plan and measure the project’s impact, and a timeline for spread and plan for sustainability. Collaboration and communication with other stakeholders, including community members, are also required and should be outlined in the proposal.

With the broad goal above in mind, we have selected objectives that reflect the Triple Aim for this RFP.

1. Improve the patient experience of care (including quality and satisfaction);
   a. Reduce pain interference in the lives of patients with chronic pain
   b. Promote care that is patient-centric, engaging the community in the overall management of chronic pain
2. Improve the health of populations;
   a. Measurable clinical improvement in patient’s quality of life resulting from improvements in functionality, reduced pain symptom burden and minimization of treatment related adverse events;
   b. Promote health professional education and systems that raise the level of care for persons with chronic pain
3. Reduce the overall cost of care.
   a. Create and implement as a set of practical, relevant, scalable, practice-based activities to drive improvement in both care and cost effectiveness

Collaboration
The final grantees for this project become the CX2 “learning collaborative,” working together during the 20-month duration of the initiative, to share, spread and sustain the improvements.

Process-Timeline
It is important to following the instructions in Section 11-13 in the RFP. If you have problems with the Cybergrants systems, please give Bob or Shelly a call. We will hold fast to the rules on submission.

• April 1, 2015 – RFP Released; CAPG invites sent
• April 10, 2015 -- RFP Conference Call for Interested Applicants (9-10 am PDT)
• May 1, 2015 – Deadline for receipt of Letter of Interest
• June 1, 2015 – Request for Full Grant Proposal
• July 1, 2015 – Deadline for Full Grant Proposal
• August 3, 2015 – Notification of Awards and Approval of Grant LOA/Milestone documents process begins
• October 2015 – TBD – Face-to-face Project Launch meeting
• 2015-2017 – Collaborative conference calls, webinars and check-ins
• April 2017 – TBD – Face-to-face Convocation and final report/reconciliation complete

Questions?

Q: How critical is the research? Measurable outcomes are very important, but this is not NIH research. We hope the resources provided by these grants will enable the development of a process that supports system change, and that if improvement happened it had something to do with the project.

Q: The LOI outline is a little different than Pfizer LOI; abstract is required, one page organizational description is not.

Q: If we have a project that is currently funded by Pfizer – and are looking to expand on it, can we apply for this? The ideal would be that the project has some conclusions and demonstrations, and that there is more to be done, and the new grant would be the “to be done” support. If not finished with grant #1, you can still apply, but need to really make a case, with preliminary results.

Q: Spread – are there identified tools for measurement that we recommend? No, tools for measurement will depend on the goal of the project – identified, need, goals to improve, and measures that match and are relevant to the work proposed.

Q: What is the definition of “system?” We are using the definition below: a set of connected things or parts forming a complex whole. Using the definition a “system” could include a PBRN, a large group tied to a hospital, or a group of clinics.

sistəm/ noun
• a set of connected things or parts forming a complex whole, in particular.
• a set of principles or procedures according to which something is done; an organized scheme or method.

Q: Is CAPG membership a requirement to apply? No, but CAPG would welcome your membership.

Q: Will this session be recorded? Yes, the session has been recorded, and the MP4 is available on the Pfizer Cybergrants website.